State of Louisiana



DIVISION OF ADMINISTRATION

OFFICE OF TELECOMMUNICATIONS MANAGEMENT

MARK C. DRENNEN COMMISSIONER OF ADMINISTRATION

January 10, 2002

TELECOMMUNICATIONS INFORMATION NOTICE NUMBER 02-01

SUBJECT: Blocking 800 Calling on LINC

Effective March 1, 2002, dialing toll free calls on the LINC Network will no longer be supported. Toll free calls dialed on LINC, e.g., 8-800-XXX-XXXX, will be blocked from being completed. This applies to all toll free numbers, including 800, 888, 877, 866, and 855.

Calls to toll free numbers may be made by dialing 9-1-800-XXX-XXXX or 9-800-XXX-XXXX.

PBX system managers should place test calls prior to the March 1, 2002, effective date to insure that 1-800 calling over outbound local trunks is allowed. Programming changes may be required in the ARS or toll restriction tables of some PBX systems to support the completion of these calls. The agency PBX system managers are responsible for coordinating the implementation of any programming changes that may be required.

Questions about this Telecommunications Information Notice should be directed to Bob Schilling at 225-342-7756 or bschill@doa.state.la.us.